

Chesapeake Climate Control LLC

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www.chesapeakeclimatecontrol.com

CLIMATE CLUB MEMBER MEMBERSHIP AGREEMENT

Please see the reverse side for detailed information.

Name: _____ Job Address: _____
City: _____ State: _____ Zip Code: _____ Unit #: _____
(Neighborhood) _____ E-Mail Address: _____
Home Phone: _____ Cell Phone: _____
Special Instructions: _____

Billing (Main Residence) Address: _____
City: _____ **State:** _____ **Zip Code:** _____ **Unit #:** _____

Please select one of the following: Renewal New Customer
I have read the contract (see reverse) and by signing – agree to its terms: please initial: _____
Customer’s Signature: _____ Date: _____
Special Circumstance (for Priority Service) _____
Chesapeake Climate Control LLC - Authorized Rep.: _____

Equipment Information - (The following information to be filled in by our technician)

Manuf. _____ Model: _____ Serial Number: _____
Type of Equip: _____ Location: _____ Condition: _____ Date: _____
Manuf. _____ Model: _____ Serial Number: _____
Type of Equip: _____ Location: _____ Condition: _____ Date: _____
Manuf. _____ Model: _____ Serial Number: _____
Type of Equip: _____ Location: _____ Condition: _____ Date: _____
Manuf. _____ Model: _____ Serial Number: _____
Type of Equip: _____ Location: _____ Condition: _____ Date: _____
Manuf. _____ Model: _____ Serial Number: _____
Type of Equip: _____ Location: _____ Condition: _____ Date: _____
Manuf. _____ Model: _____ Serial Number: _____
Type of Equip: _____ Location: _____ Condition: _____ Date: _____

Other related equipment

Humidifier – Add \$70.00 for cleaning and new universal pad. Pad Size: _____ Manuf: _____
Media Filter – Add \$85.00 for new universal replacement filter. Filter Size: _____
Electronic Air Cleaner – Add \$50.00 for cleaning coils and washable filters. Any additional parts / filters will be billed at the normal rate less the 15% discount for Climate Club Members.

Payment Options for Gas, LP or Heat Pump Systems

_____ Annual Contract - \$25 Single Pay. Tune Up \$75.00 Spring, Tune Up \$75.00 Fall
_____ Each Additional System \$80.00
_____ Years Contracted

Payment: _____ **Check #:** _____ **Date:** _____
CC #: _____ **Code:** _____ **S#:** _____ **ZC:** _____

White Copy – CCC. LLC / Yellow Copy – Customer

CLIMATE CLUB MEMBERSHIP AGREEMENT

Preparation steps in order to be eligible for a Club Membership

- ⇒ Prior to issuing Your Club Membership, Chesapeake Climate Control LLC may send a qualified technician to perform an Inspection / Evaluation of the equipment you are seeking to cover.
- ⇒ Inspection Times: Monday – Friday 8:00 a.m. – 3:30 p.m.
- ⇒ Upon completion of the Inspection / Evaluation, the technician will discuss any repairs or parts that are necessary to bring the equipment up to manufacturer specifications.
- ⇒ If you elect to have the equipment brought up to specification or your equipment is already operating properly, you will have the option of becoming a Climate Club Member.

Benefits of Climate Club Membership

- Precision Tune Up Performed by Qualified Technician
- Never Pay Overtime or Emergency Rates & 15% DISCOUNT on any parts/equipment
- Reduce your monthly energy bill by up to 30% - in some cases more
- Service within 24 hours of your phone call – Guaranteed
- Never Pay Diagnostic Fees
- Improves the Indoor Air Quality as well as the Comfort Level in your home
- Reduces the chance of Breakdowns and extends the life of your equipment
- Ensures safe operation of your system
- If you're not Happy and We can't Fix It, We'll buy it back and refund your investment.

The List below is the Inspections / Adjustments our Technician will be performing –Your equipment will determine the inspection items.

In Fall - Heating Equipment Inspection -

Check Thermostat for proper calibration
Inspect / Adjust safety controls
Inspect / Adjust Pilot assembly
Inspect / Adjust Burner assembly
Check Pressure Switch operation
Check for gas leaks at all visible points
Replace customer supplied filters
Lubricate all moving parts
Check Auxiliary / Emergency Heat Operation
Check Heat Pump - Defrost Operation
Inspect Heat Exchanger and Flue Pipes
Check over-all operation of the entire system

In Spring - Cooling Equipment Inspection –

Confirm operating pressures of equipment
Measure voltage / amperage on all motors
Check air Temp/ Flow across evaporator coil
Check / Adjust Superheat / Sub-Cooling values
Lubricate all moving parts
Replace customer supplied filters
Check electrical lockout circuits
Check starting contactor
Inspect / tighten wire connections
Check Thermostat for proper calibration
Check / Clear Condensation line
Check over-all operation of the entire system

Customer's Responsibilities – The customer shall remain responsible for the following items:

- ⇒ Provide and replace filters
- ⇒ 24 Hour notification if you need to reschedule an appointment. A Fee of \$69.00 applies for a “No-One –Home” Service Call (we are not able to perform the scheduled Inspection / Evaluation).
- ⇒ Notify us immediately should problems arise with equipment.
- ⇒ Permit only our company to make repairs or add-ons.

Exclusions - Chesapeake Climate Control LLC cannot be held liable for the following items under this Agreement:

- ⇒ Acts of Nature (power company issues, lightning, flood, disaster etc..).
- ⇒ Work performed or parts supplied by others.
- ⇒ Equipment past its normal rated life span, including cosmetic or outdated parts.
- ⇒ During Peak Emergency Times, Chesapeake Climate Control LLC reserves the right to reschedule standard Planned Maintenance Agreement Inspections / Evaluations, in order to provide all customers with Emergency Service.
- ⇒ Use of emergency heat for heat pump(s) does not signify “NO HEAT”
- ⇒ Chesapeake Climate Control LLC shall not be liable for any loss arising from delay (special order parts), failure to discover a condition requiring repair or replacement, or as a result of any consequence of any performance under this agreement, such as reimbursement for hotel or excessive utility bills.
- ⇒ This agreement is not a guarantee against obsolescence, normal wear or malfunctioning due to neglect or miss-use of product.
- ⇒ The Inspection / Evaluation performed by our Technician is limited and hidden issues are not covered.
- ⇒ We cannot be held accountable for failure of parts that arise from making necessary repairs, non-visible items such as condensation piping, water piping, gas piping and flues can have failures beyond our control.
- ⇒ Dirty filters can cause water damage when not replaced and remain the responsibility of the homeowner.

